

## SafeCare – Regional Healthcare Quality Partner

### Be a Champion of Quality in your Local Healthcare Network

*Are you passionate about improving healthcare quality and patient safety?*

*Do you want to grow as an entrepreneur in the healthcare quality domain?*

If your answer is **YES** and If you meet the requirements, we encourage you to connect with us and join our network of **SafeCare – Regional Healthcare Quality Partner**, who will play a crucial role of supporting healthcare facilities in delivering safer and higher-quality care.

#### **Background**

SafeCare is SafeCare Foundation's internationally recognized healthcare quality certification program supporting healthcare facilities to deliver safer and higher-quality care. Headquartered in Amsterdam, the Netherlands, SafeCare is present in 27 countries worldwide and supports more than 10,000 of healthcare facilities in strengthening their quality of care. Our standards are accredited by the International Society for Quality in Health Care (ISQua). We work with clinics and hospitals to improve patient safety, clinical quality, and operational performance through a practical, step-by-step approach. SafeCare uses digital tools to support quality assessments, improvement planning, and continuous progress monitoring. By strengthening quality from within, SafeCare contributes to more resilient, trusted, and sustainable health systems.

In India, SafeCare Services Private Limited implements SafeCare in partnership with healthcare providers, microentrepreneurs, ecosystem players, and health system stakeholders to strengthen healthcare delivery and improve trust in healthcare services. The program contributes to broader national goals of universal health coverage by ensuring that healthcare is not only accessible, but also consistently high in quality and safety.

SafeCare is committed to reaching the unreached—supporting healthcare facilities (be it large or small) in Tier 2 and Tier 3 cities, where ensuring quality and patient safety can be especially challenging.

## **Profile Description**

**SafeCare – Regional Healthcare Quality Partner** are at the heart of better healthcare. They connect healthcare facilities to SafeCare, assess them on quality standards, and support facility teams to make practical, lasting improvements based on the methodology of improvement.

This role is ideal for healthcare professionals who want to lead change, grow professionally, and create real impact—while working independently and flexibly within their own region. Your role will be (but not limited) to:

1. Build demand and onboard healthcare facilities committed to improving quality by effectively communicating the SafeCare approach and building trusted relationships within the local healthcare network.
2. Undertake assessments and support facilities in implementing quality improvement actions through practical guidance, targeted trainings, and ongoing advisory support throughout their journey and stimulate usage of the Quality Platform for Providers.
3. Act as a catalyst for sustained improvement by supporting facilities to take ownership of patient safety and continuous quality practices.
4. Be an ambassador of SafeCare promoting the expansion of a culture of quality in your region

## **Required Qualifications and Experience**

### **Eligibility Criteria (Essential)**

- Qualified healthcare professional (Nursing, Medical, Dental, AYUSH, Pharmacy or Laboratory graduate / Facility Quality Manager) with relevant degree in Public Health, Hospital Management, or related field.
- Experience implementing quality frameworks such as NABH Accreditation, JCI, QAI, or similar standards.
- 3–5 years of relevant experience in healthcare operations, quality management and training.
- Strong local credibility and trusted relationships within the healthcare network.

- Excellent communication skills, including proficiency in regional/local languages.
- Strong technical writing, interpersonal, facilitation, and advisory skills.
- Tech savvy with the ability to learn new systems.
- Strong interpersonal and project management skills.

### **What Will Make You Stand Out**

- Passion for improving healthcare quality and patient safety.
- Client focused, confidence working independently and managing time effectively.
- Experience in mentoring, training, or supporting healthcare facilities.
- Self-driven professional with a proactive, solution-oriented approach to problem-solving.
- Strong entrepreneurial mindset with the ability to take initiative, build relationships, and drive impact at the facility level.
- Customer-focused and empathetic.
- High integrity and collaborative leadership.
- Respectful of confidentiality and professional ethics.
- Willingness to travel

### **What SafeCare Offers**

- Comprehensive training, becoming a certified SafeCare assessor.
- Ongoing learning in healthcare quality and systems improvement.
- Flexible, performance-based engagement and payment.
- A chance to be part of a respected international quality improvement programme.
- The opportunity to create real, visible improvements in healthcare delivery.

**Location:** Based in your current location and surrounding areas, with a focus on supporting healthcare facilities in Tier 2 and Tier 3 cities, ensuring quality healthcare reaches beyond major metros.

**Engagement Type:** Independent, performance-based contract. This is not a traditional job opportunity, but an entrepreneurial journey.

 **Important Note:**

As part of our process, selected candidates will undergo training to become a **SafeCare Assessor** and participate in **Quality Improvement (QI) trainings**. The training includes:

- Virtual sessions
- Followed by 2 days of onsite training

A nominal training fee of **₹20,000** will apply. (The fee does not include travel ; however accommodation costs shall be covered for the onsite training.)

**Interested in becoming a SafeCare – Regional Healthcare Quality Partner?**

If your answer is yes, please reach out to us by sharing your **Intent Letter** along with a **brief resume/profile** no later than **20th March 2026** to: [teamindia@safe-care.org](mailto:teamindia@safe-care.org)

Kindly mention the **post title in the subject line** of your email.

Shortlisted candidates will be contacted for further discussions. As part of the selection process, candidates will be required to complete a screening assessment/test.

**We will be reaching out to the selected candidates for further discussions. As part of the selection process, shortlisted candidates will be required to undertake a screening assessment/test.**

For more information, please visit : <https://safecarequality.in/>

*SafeCare Foundation and SafeCare Services private limited and related affiliates are equal opportunity employers.*